

Multipure International

Dedication to Excellence...

Triple Guarantee

90 Days - Satisfaction Guaranteed

If, for any reason, you are not completely satisfied with your Multipure Drinking Water System, Multipure will refund 100% of the purchase price.*

Lifetime Warranty on Stainless Steel & Plastic Housing

The exterior stainless steel housing and plastic housing (canister) is warranted for use and will be repaired or replaced at NO CHARGE.**

12 Months - Accessories Warranty

All exterior hoses and attachments are warranted for use and will be repaired or replaced at NO CHARGE.



MULTIPURE®

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Proof of Purchase Required (warranty begins from the date of purchase) * Shipping and handling fees excluded.
** Provided that filter has been replaced at least once a year.

Multipure's Warranty/Refund Policy on Items other than Multipure's Drinking Water Systems.

Aquagrow/Aquashower/Aquasplash

Warranty: 12 months

Return policy: 90 days

Bottleless Water Coolers:

Warranty: 1 year full system, 3 year on cooling system (compressor, thermostat, etc.), Lifetime Warranty on the Aquaversa housing

Return policy: 90 days

Emergency Kit:

Warranty: N/A

Return policy: 30 days; all items must be returned and unopened

Faucets:

Warranty: 12 Months

Return Policy: 30 days

Hose and Diverter Valve:

Warranty: 12 months

Return Policy: N/A

Parts:

Warranty: N/A

Return Policy: 30 days

Replacement Filters:

Warranty: 30 days

Return policy: N/A

Sales Aids:

Warranty: N/A

Return Policy: 30 days; only if package is unopened

wriggle Bottle:

Warranty: 6 Months

Return policy: 30 days

wriggle Filter:

Warranty: 14 days

Return policy: 14 days

Note: On the return policy, customer will receive refund minus the shipping and handling fees paid.